

Committee:	Date:
Planning and Transportation	18 th March 2019
Subject: Final Departmental Business Plan 2019/20 - Department of the Built Environment	Public
Report of: Carolyn Dwyer, Director of the Built Environment	For Decision
Report author: Elisabeth Hannah	

Summary

This report presents for decision the final high-level business plan for the Department of the Built Environment for 2019/20

Recommendation

Members are recommended to approve the Department of the Built Environment's final high-level business plan for 2018/19 and to provide feedback.

Main Report

Background

1. As part of the new framework for corporate and business planning, departments were asked to produce standardised high-level, 2-side Business Plans for the first time in 2017/18. Members generally welcomed these high-level plans for being brief, concise, focused and consistent statements of the key ambitions and objectives for every department.
2. For 2018/19, departments were again asked to produce high-level plans in draft, which were presented to Service Committees in November and December 2017 alongside the departmental estimate reports, so that draft ambitions could be discussed at the same time as draft budgets. This represented the first step towards integrating budget-setting and priority-setting.
3. For 2019/20, to secure deeper Member engagement with Business Plans, a series of four informal 'cluster' meetings took place in early February to allow Chairmen and Deputy Chairmen of relevant approving Committees to scrutinise how departments are using their Business Plans to prioritise activities towards corporate goals. These meetings were chaired by the Chair and Deputy Chairman of Resource Allocation Sub Committee.
4. To complement this, and to give all Members a chance to ask questions and put their views to their Chairmen and Deputy Chairmen in advance of these meetings, a 'Business Plan Surgery' was held on 10 January (immediately before Court of Common Council).
5. Taken together, these sessions replace the submission of draft high-level Business Plans to Committees. Final high-level Business Plans are still subject to Committee approval, as in previous years.

6. Work has also taken place to review the content and format of the supporting detail beneath the high-level Business Plans. This includes: information about inputs (e.g. IT, workforce, budgets, property and assets); improved links to project and risk registers; EEE Health Checks (economy, efficiency and effectiveness), and schedules of measures and key performance indicators for outputs and outcomes. This is a key element in the move towards business planning becoming a joined-up service planning process that links directly to Corporate Plan outcomes.

High-level Business Plan for 2019/20

7. This report presents, at Appendix 1, the final high-level Business Plan for 2019/20 for the Department of the Built Environment.
8. The high-level plan for the Department of the Built Environment presents a strategic approach to achieve our vision of 'Creating and facilitating the leading future world class city'. This supports the Corporate Plan and ensures we continue to deliver excellent services.
9. The high-level plan is supported by the Department's statutory duties. For this Committee our Highways and Planning, including enforcement, teams ensure excellent customer service and a high-quality environment.
10. Our commitment to ongoing learning ensures that through our extensive apprenticeship programme and leadership training we are fostering the future talent needed to support the aims and objectives of the City and address the demands of tomorrow.
11. The work of the department (excluding the Cleansing and Waste team which reports to Port Health and Environmental Services Committee) is in the remit of this Committee and supports the Corporate Plan, in particular:
 - People are safe and feel safe
 - We are a global hub for innovation in financial and professional services, commerce and culture
 - We inspire enterprise, excellence, creativity and collaboration
 - Our physical spaces have clean air, land and water and support a thriving and sustainable natural environment
 - Our spaces are secure, resilient and well maintained
12. The following Built Environment programmes contain specific key projects relating to the work of this Committee:
 - **Culture Mile:** Look and Feel Strategy, Beech Street, City Wayfinding
 - **Strategic Transport** – Transport Strategy, Freight Strategy, Project Vision
 - **City Cluster Master Planning**
 - **Policy and Strategy** – Local Plan, Climate Action Strategy, Local Flood Risk Management Strategy
13. Key to the delivery of our workstreams is collaboration internally with colleagues from across the City of London and externally with a number of key stakeholders, partners and Government Offices.

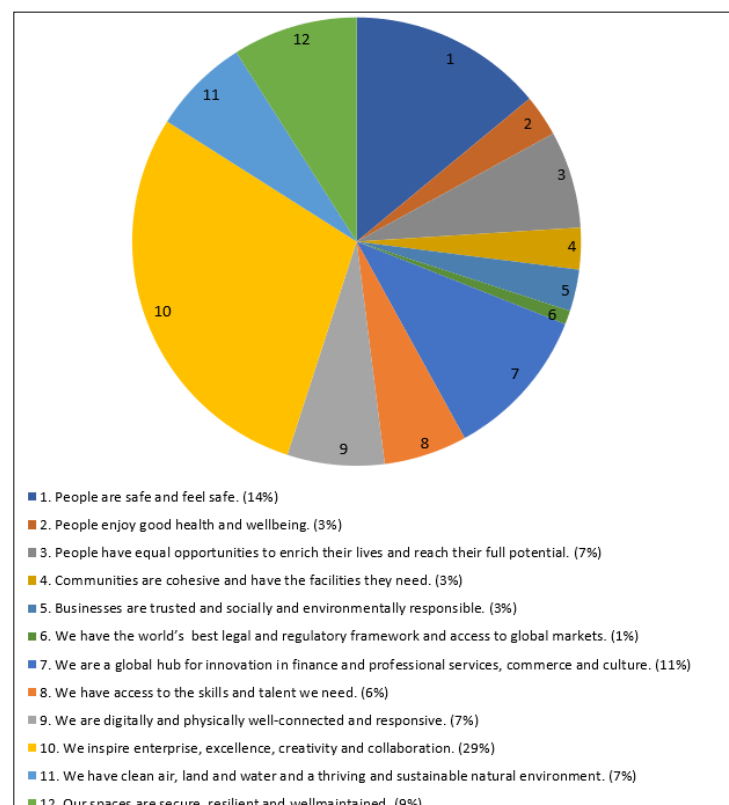
Corporate Plan	Key Activities	Internal Collaboration	External Collaboration
People are safe and feel safe (1)	<p>Support the night-time economy, providing cross-departmental enforcement services</p> <p>Design out crime in new developments and projects</p> <p>Implementation of the Transport Strategy and Vision Zero</p>	City of London Police, Markets & Consumer Protection, Community and Children's Services, Town Clerks, EDO	TfL, GLA, other Boroughs, Mayor of London's Road Task Force, London Road Safety Advisory Group, Street Link, London Fire Brigade, COLAG
We are a global hub for innovation in financial and professional services, commerce and culture (7)	<p>Implementation of Transportation Strategy</p> <p>Enable investment through world class, flexible, high quality development</p> <p>Roll out 5G</p>	City of London Police, Markets & Consumer Protection, Community and Children's Services, Town Clerks, City Surveyor (CPAT), EDO	TfL, Mayor of London's Office, other Boroughs, Development Industry Users Panel, British Council for Offices, Riney, Civil Aviation Authority, Environment Agency, MCLG, Historic Royal Palaces, Historic England, Port of London Authority, OFCOM, London Councils, London First, City Businesses, COLAG
We inspire enterprise, excellence, creativity and collaboration (10)	<p>Support Cultural Mile Look & Feel Strategy</p> <p>Deliver Eastern City Cluster, through the Local Plan, promote Key Areas of Change</p> <p>Facilitate major cultural events, including Sculpture in the City</p>	City of London Police; Community and Children's Services, Open Spaces, Remembrancers, City Surveyor (CPAT), Comptroller	TfL, GLA, Mayor of London's Office, other Boroughs, Lacuna, The Aldgate partnership, Cheapside Business Alliance, City Property Association, London Councils, London First, City Businesses, Innovating City Developers
Our physical spaces have clean air, land and water and support a thriving and sustainable natural environment (11)	<p>Lead on Plastic Free City</p> <p>Delivery programmes to reduce transport related emissions (Beech Street & Bank on Safety)</p> <p>Develop & Implement Climate Action Strategy</p> <p>Develop Environmental Resilience strategies for the CoL</p>	City of London Police, Open Spaces, Markets & Consumer protection, Community and Children's Services, Town Clerks, City Surveyor (CPAT)	TfL, GLA, Mayor of London's Office, other Boroughs, DEFRA, Env Agency, Barbican Association, residents' associations, City businesses, Thames Tideway Tunnel, Thames Water, Crossrail, London Climate Change Partnership, Friends of City Gardens, Keep Britain Tidy, Thames 21, Livery Companies, Cheapside Business Alliance, Thames Estuary Partnership, UCL, Imperial College London,
Our spaces are secure, resilient and well	Manage intensification, diversity of the City	City of London Police, Markets & Consumer Protection; Open Spaces; Community	TfL, GLA, Mayor of London's Office, other Boroughs, Riney, Veolia, MI5, Central Government,

maintained (12)	Hostile vehicle mitigation programme Leading on transformation of City's fleet and progressing EV City	and Children's Services; Comptroller and City Solicitor, City Surveyor (CPAT), EDO	Met Police, Security Agencies/CPNI,
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Corporate & Strategic Implications

14. The department has considered its key workstreams and mapped these against one of the 12 outcomes contained within the Corporate Plan. In this way we are attempting to determine how our efforts are contributing to the wider aspirations of the City Corporation. Whilst this is a rough approach (for instance not all activities have the same weight and impact and many activities support several corporate outcomes) it does give an indication of how the Department supports the Corporate Plan.

15. As can be seen through the graph below the department contributes to all twelve Corporate Outcomes.



Conclusion

16. This report presents the final high-level Business Plan for 2019/20 for the Department of the Built Environment for Members to approve and provide feedback.

Appendices

- Appendix 1 – Final high-level Business Plan 2019/20

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